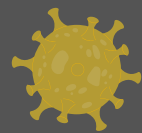


We care about your safety on our tours



## Transport

Maximum 5 passengers in an 8-seater minivan



Maximum 3 passengers in an SUV



## Group size

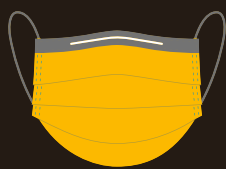
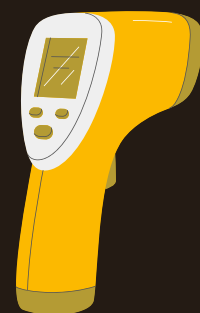
All groups are private.



## Check-in and briefing

Contactless waiver

Temperature screening



## Health protocols

Spare masks available for all guests



Hand sanitiser available in the vehicle and carried by the guide on hikes and bike rides

Individual hand sanitisers available for guests

## Vehicle & equipment cleaning



Walking poles, backpacks, bicycles are cleaned after each use with Virukill solution

Vehicle interiors are cleaned with Virukill solution between tours

## On the trail



Each guest receives their own, new water bottle

We make use of quieter trails to reduce contact with other groups



Guide and guests may remove their masks on trail, provided that appropriate physical distance is maintained from other groups

## Refreshments



Guide makes use of disposable gloves during food preparation



Food is individually wrapped where possible

Cutlery is avoided where possible, but individually wrapped where required



Coffee/tea cups are dishwasher-cleaned at 65C and individually wrapped

## Guides



Our guides wear masks in vehicles and public spaces in accordance with govt regulations

Maintain physical distance from other groups on trail

Sign a manifest for each tour, acknowledging that strict COVID protocols were practiced on tour